

EXETER PHOENIX FRIENDS SCHEME

TERMS AND CONDITIONS

Membership subscription is valid for one year from the day of purchase.

Membership will commence once a completed membership form has been received and payment has been processed and receipted.

Membership subscription can be paid by standing order in monthly instalments or can be paid in full. Membership can be purchased in person by cash, cheque or credit/debit card at Exeter Phoenix.

Membership can also be purchased via post by cheque.

To join by post and to pay by credit/debit card, select the appropriate payment option on the membership form and upon receipt of your completed membership form, Cornerstone will contact you on your stated number to process payment.

Membership subscriptions cannot be transferred to anybody else and members' tickets can only be used by the persons to whom they have been issued.

Members' tickets are to be paid for in full at the time of booking. Members' tickets are restricted to a total maximum of fifty discounted members' tickets for each selected show.

Members' discounts are only offered on identified shows. No discounts are available for workshops and classes.

Members' discounts are only applicable for selected shows happening during the period the member's subscription is valid.

Re-selling tickets to non-members is strictly prohibited and will result in the immediate cancellation of membership.

Membership discounts may not be used in connection with any other promotions.

Each member will be issued with a numbered Membership Card. Failure to produce your membership card may result in the full price being charged. Exeter Phoenix reserves the right to verify the identity of any member if required. Lost or stolen cards must be reported and replacement cards will be issued for a charge of £2 each.

In joining the scheme, individuals agree to their personal details being held by Exeter Phoenix and used to communicate information about the membership programme and events at Exeter Phoenix. All personal information will be collected, used and stored by Exeter Phoenix. We do not pass or sell data to third parties.

To unsubscribe from this membership scheme, members should write to: Exeter Phoenix, Friends Scheme, Bradninch Place, Gandy Street, Exeter, EX4 3LS.

Membership subscriptions and members' tickets are non-refundable.

The price of membership and members' tickets and the membership benefits are subject to change at the discretion of Exeter Phoenix.

Exeter Phoenix reserves the right to suspend, amend or cancel the Membership scheme at any time. Exeter Phoenix reserves the right to make any changes to the above conditions without prior notice.